Franklin JEXtream – Performing a Factory Reset

Performing the Factory Reset

You can perform a factory reset on the the JEXtream hotspot by following these steps:

1. Under **Settings** on the device screen, select Factory Reset, and select "Yes" when prompted to respond that you want to reset the device to the original factory settings.

A factory reset can also be performed by doing the following:

1. Remove the back cover using the notch on the side of the hotspot;

2. Press down the reset button (see below) for 3 seconds and release;

3. Replace the back cover;

4. Your JEXtream will reset to factory default setting and restart automatically

Restoring the SFL Broadband Settings

Once the factory reset is complete, **the Program Administrator** will need reset the SFL Broadband settings on the device, using the following instructions:

1. Turn on and connect to the JEXtream

2. Once connected to the JEXtream, access the hotspot admin site at http://mobile.hotspot/ (NOTE: This site can only be accessed while connected to the hotspot on your laptop, phone, tablet, etc.).

3. You will be prompted to login to the site using a password for the device. As the factory settings have been restored, the initial password for access to the site is **"admin"**, which you will be prompted to change. The password needs to be set to **"Sfladmin1!"**

   NOTE: The *Sfladmin1!* password is for accessing the admin site only. The password for connecting to the device will remain the same, and will appear on the device itself.
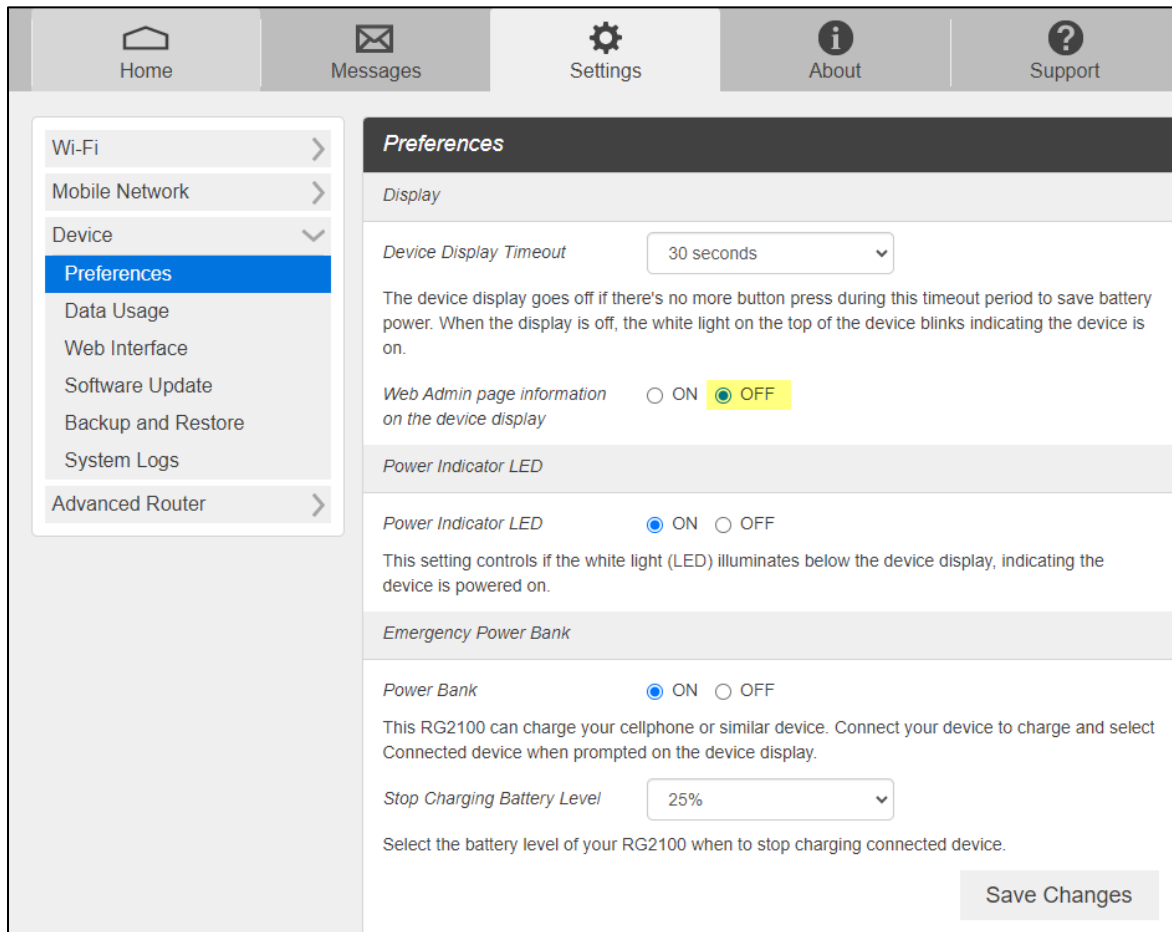
Update the Device Preferences

1. Under **Display**, there is the option to increase/decrease the amount of time the device display will remain on. The default setting is 30-seconds.

   NOTE: The longer the display is on, the greater the drain on the battery.

2. Turn **OFF** the option for "***Web Admin page information on the device display***".

3. Select **Save Changes** in the bottom right corner.

Update the Data Usage Cycle and Limit

1. On the top menu bar, select **Settings**
2. From the menu on the left side of the screen, select **Device** and then **Data Usage**
3. In the box labeled **Data Usage Meter:**
    a. Update "*Show data usage on the device*" to "**ON**"
    b. Update the **Usage Cycle** option to be "**Monthly**"
    c. Update **Date of Month** to be "**2**"
4. In the box labeled Data **Usage Alert**, update the Usage limit to be "**100**" and "**GB**"
5. Select **Save Changes** in the bottom right corner.